

# ONBASE UPDATE FOR TAC

October 2, 2015

# SPLIT MODEL APPROACH FOR DTM

OnBase 14 had security issues preventing adoption

OnBase 15 DTM not backwards compatible!

Hyland workaround: keep OB 13 SP2 App Server but upgrade database to OB 15

AOC provisioned VM then re-IP'ed to match current 13 SP2 details

Tested send from 13 internal system to 15 CDR – successful

Tested 15 internal system to 15 CDR -- successful

Upgrades require change to DTM destination IP address & name

AOC change to SSL requires new DTM subscription at upgrade

VM will be removed following final county OB15 upgrade

# ONBASE 15 UPGRADE PROGRESS

Kickoff Call on Sept. 14, 2015

All rural counties represented

Group A: Apache, Yavapai, Yuma, Navajo

Testing underway

Upgrade dates being negotiated

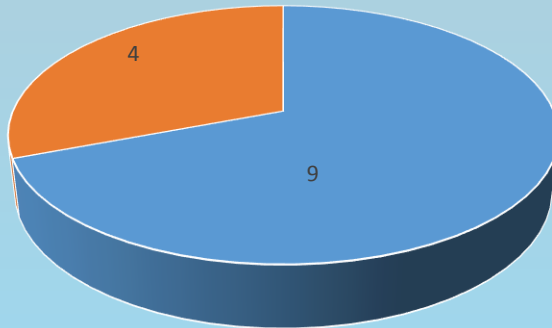
Group B: Cochise, La Paz, Mohave Gila

Prof services cost not to exceed \$5000 per env. (only bill actuals)

AOC upgrades on October 23 – DTM testing starts afterwards

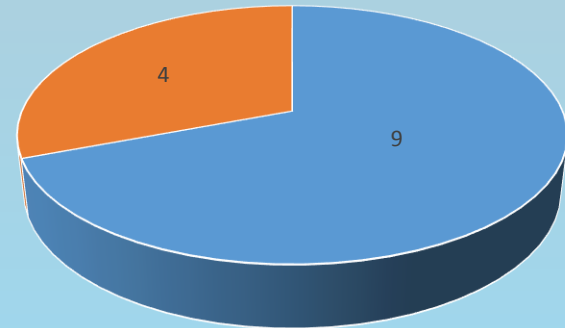
# DTM SUBSCRIPTION PROGRESS

Day-Forward Docs in CDR



■ Completed. Courts ■ Remaining Courts

Historical Docs in CDR



■ Completed. Courts ■ Remaining Courts

# DTM MONITORING PROGRESS

Thanks for your help with keeping CDR up to date now that historical docs are loaded

Daily job alerting AOC to DTM transfer failures each AM

- Local programs installed in some counties to do the same

DataBank now remoting in and distributing “detailed logging” DTM for problem investigation

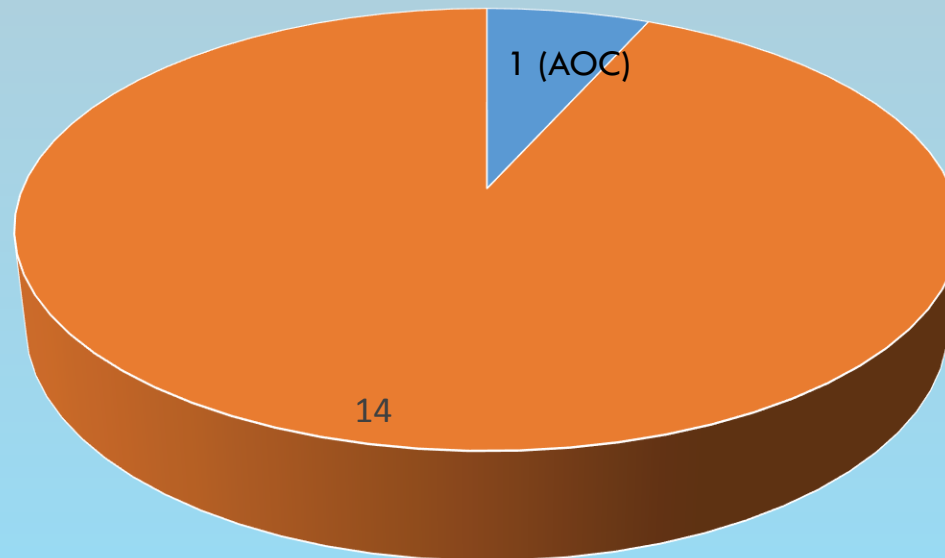
- Services seem to stop and not restart for no reason

Hyland SCRs being processed to address certain issues

- Jethro knows details

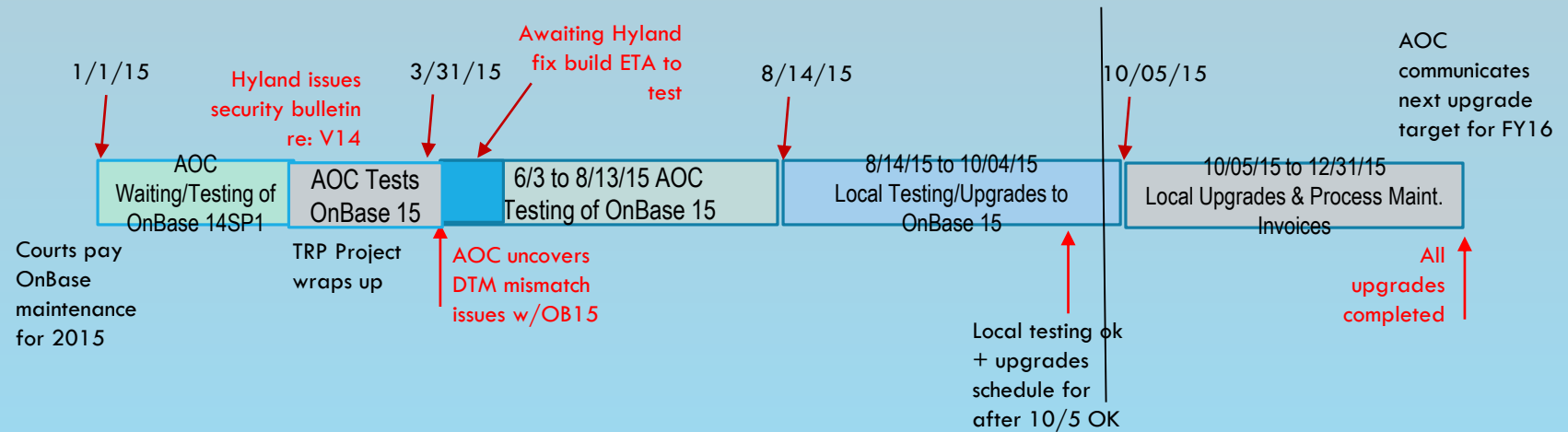
# ONBASE 15 UPGRADE PROGRESS

OnBase 15 Upgrade Progress



■ Completed Systems ■ Remaining Systems

# Arizona Courts' OnBase 15 Transition Timeline



# SCANNING STANDARDS OUTSIDE ONBASE

Stems from Pinal technique harnessing AJACS finalize with Unity integration rather than using barcode sheet with Prod Doc Imaging

Native scanner software all has different defaults and user-altered settings that ultimately affect sizes of image files created

Giant file sizes are affecting C2C timeout and DTM speed; causing failures and unnecessary storage space usage on both ends

AOC proposed Pinal's local guidelines; TAC found error

AOC reworked; researched Windows software settings to enforce

Will communicate to GJ clerks if TAC Ok's; LJs now want to do, too

Use for training LJ AJACS clerks as they convert from AZTEC

**Warning: OnBase desktop goes away at Version 17, requiring client licenses for direct lookup outside of CMS (GJs) and entirely new integration strategy using Unity and/or AppEnabler (LJs)**



# THE SPECIFICS

## TIFF OR PDF

DESCRIPTION	REQUIREMENTS
Clean, high contrast documents with smallest character of 1.0 mm or larger, text only, and any documents containing handwritten notes/markings	300 DPI BITONAL (B&W), TIFF OR PDF/A Use CCITT Group IV compression Zero degrees rotation
When imprinting feature on scanner is used	Offset of 8.75 inches, text string including initials of scan clerk, digital endorser off, adjust ink cartridge setting to between B5 and A4 tab on right side of machine

## OVERSIZE DOCUMENTS, PHOTOS, EXHIBITS

DESCRIPTION	REQUIREMENTS
Half-tone illustrations, photographs, documents and items where <u>color</u> is vital to accurate representation –OR– Low contrast documents or items having low legibility in the original	Use native scanner software, max 600 dpi greyscale or 24-bit color, select highest compression setting that provides sufficient quality, save as PDF

AOC attempting to lock down with Windows Fax & Scan s/w on ACAP std image